

Position Description

Position title	Participant Advisory Group Member
Location	Thurgoona
Position supported by	Participant Welfare Officer
Length of commitment	One year

Mercy Connect Values

Our values reflect the ethos of Mercy Ministry Companions; to enhance the wellbeing of others in our support. They are inspired by Catherine McAuley’s legacy, guiding and empowering us to *“be good today, but better tomorrow”*.



Role Purpose

This Participant Advisory Group will help Mercy Connect review and improve our services, supports, and programs by sharing their ideas and lived experiences of having a disability. The group will play an important role in helping us find new and better ways to support people.

About You

- A person who identifies with living with a disability.
- Has a commitment to improving services for people with disabilities.
- Has a willingness to share experiences and provide constructive feedback.
- Has the ability to collaborate and work as part of a diverse team.

Participants who are currently or who have previously accessed Mercy Connect services are encouraged to apply.

About the Role

The Participant Advisory Group will meet between four times per year. Each meeting will be 1.5 hours with breaks. Participants will need to attend as many meetings as possible.

The meetings will be conducted in a variety of platforms, depending on needs and locations of Participants.

Agendas will be distributed one week in advance, with accessible formats provided. You will need to come to meetings prepared.

Members must maintain confidentiality regarding sensitive information shared within the group.

Personal data and feedback provided during discussions will be de-identified unless explicit consent is given.

Participants will be expected to complete surveys / interviews to provide feedback to Mercy Connect for quality and improvements on meetings and the operations of the Group.

Participants will be entitled to a \$50 gift card for each meeting they attend.